COMPLIMENTS FROM OUR CLIENTS
JUNE - AUGUST 2024

Oakdale Group

NAOMI CLASPER

"NAOMI WAS FABULOUS! I KNEW WE WERE IN SAFE HANDS. NAOMI CHANGED A DIFFICULT EXPERIENCE FOR US AS A FAMILY INTO A MUCH EASIER ONE AND WE ARE EXTREMELY GRATEFUL."

THEMIS KYRIAKIDOU

"I HONESTLY DON'T KNOW WHAT WE'D DO WITHOUT YOU."

CAROLE HUNT

"CAROLE GOES WAY ABOVE WHAT SHE IS REQUIRED TO DO AND I FEEL SHE HELPS US ALL AS A FAMILY."

JESS GUILDING

"JESSICA G WAS FRIENDLY AND SET OUR FAMILY AT EASE. SHE EXPLAINED THINGS CLEARLY AND ANSWERED OUR QUESTIONS AS PART OF OUR ASSESSMENT."

YVONNE MOUNTFORD

"YVONNE HAS BECOME SUCH AN IMPORTANT PART OF OUR LIFE AND WE ARE INCREDIBLY GRATEFUL TO HER FOR HER PROFESSIONALISM, CARE AND SUPPORT."

XENIA WATSON

"I WOULD LIKE TO THANK YOU FOR YOUR SUPPORT OVER THE PAST FEW MONTHS, IT HAS REALLY BENEFITTED ME."

MICHELLE PRESCOTT

"YOU ARE A AMAZING PERSON AT YOUR JOB AND AM GOING TO MISS YOU 😔 BUT YOU HAVE MADE ME THINK OF OTHER PEOPLES FEELINGS AND HOW TO HANDLE MINE, I'VE SPOKE TO A FEW THERAPIST IN THE PAST AND YOU TOP THEM, THANK YOU SO MUCH"

MERINDA LEVI

"MERINDA WAS SO UNDERSTANDING, SUPPORTIVE AND KNOWLEDGEABLE WHEN WORKING WITH OUR FAMILY AS PART OF OUR ASSESSMENT".

SAM DURRANT

"THE THERAPY HAS MADE A HUGE POSITIVE DIFFERENCE FOR OUR CHILD AND US. IT HAS BEEN REALLY GOOD THAT WE HAVE CONSISTENTLY HAD SAM AND BEEN ABLE TO BUILD UP A WORKING RELATIONSHIP WITH HER."

JANE GRAHAM

"SHE IS A LOVELY AND GENUINE PERSON, WHO UNDERSTOOD AND IMPRESSED UPON US THE IMPORTANCE OF A TEENAGER'S COMFORT LEVEL WHEN APPROACHING THERAPY."

AMANDEEP KUMAR

"THIS YOUNG PERSON HAS, ON NUMEROUS OCCASIONS, GIVEN VERY POSITIVE FEEDBACK ABOUT HER RELATIONSHIP AND THE SUPPORT SHE HAS RECEIVED FROM AMANDEEP.

SHE HAS FOUND THE WORK THEY HAVE DONE TOGETHER VERY USEFUL, AND I HAVE OBSERVED THE GOOD THERAPEUTIC RESPONSE SHE HAS BEEN HAVING THROUGHOUT OUR REVIEWS."

ANDREW GAVAGHAN

"I PARTICULARLY FOUND IT HELPFUL THAT YOU PRIORITISED GETTING TO KNOW ME AS AN INDIVIDUAL, WHICH MADE ME FEEL COMFORTABLE DISCLOSING SENSITIVE INFORMATION THAT IS ESSENTIAL TO GAINING AN UNDERSTANDING OF MY ANXIETY. MOST OF ALL, I REALLY APPRECIATED YOU HELPING ME CREATE 'GOALS' WHICH SEEM TANGIBLE AS I PERSONALLY DID NOT KNOW HOW TO ARTICULATE WHAT I WANTED TO ACHIEVE FROM OUR SESSIONS. LASTLY, THANK YOU FOR SENDING ME ADDITIONAL INFORMATION TO LOOK OVER INBETWEEN OUR SESSIONS."

ND TEAM - EARLY YEARS

"JUST WANT TO THANK EACH AND EVERY ONE OF THE PROFESSIONALS THAT HAVE BEEN INVOLVED IN THE ASSESSMENT, IT HAS BEEN MUCH APPRECIATED."

SALLY BELL

"PLEASE ALSO PASS ON OUR THANKS, SHE WAS REALLY WONDERFUL AND WELCOMING AND SPENT A LONG TIME LISTENING TO US AND BEING THOROUGH."

ALISON ALEXANDER

"SOMEONE KINDLY CALLED ME FIRST THING THIS MORNING, SORRY L CAN'T REMEMBER HER NAME. SHE WAS EXTREMELY HELPFUL AND SAID SHE WILL EMAIL ME SOME MORE INFORMATION."

ND TEAM - CHILDREN AND YOUNG PEOPLE

"REALLY IMPRESSED WITH THE TEAM AND WITH THE LEVEL OF SUPPORT RECEIVED AND ARE VERY GRATEFUL."

"THE FEEL OF THE PLACE, THE PEOPLE, THE WHOLE EXPERIENCE WAS GREAT....THE CARE PROVIDED BY THE WHOLE TEAM WAS SO GOOD AND IT WAS JUST FOR AN ASSESSMENT SO I HAVE COME BACK TO THE OAKDALE. I FELT LIKE SOMEBODY WAS HOLDING MY HAND THROUGH THE ASSESSMENT AND AS A PARENT THAT IS WHAT YOU NEED."

"THANK YOU FOR ALL YOUR HELP AND FOR BEING SO BRILLIANT."

"THE AUTISM ASSESMENT PROCESS WAS REALLY GOOD...ENJOYED THE APPOINTMENT..OVERALL A REALLY GOOD EXPERIENCE."

"THE PROCESS HAS BEEN SEAMLESS AND EXCELLENT...VERY GRATEFUL."

"THANK YOU SO MUCH FOR THE REPORT! THIS IS HIGHLY APPRECIATED, I THANK EVERYONE AT THE OAKDALE TEAM FOR THEIR SUPPORT AND COMMITMENT TO THE ASSESSMENT."

ND TEAM - CHILDREN AND YOUNG PEOPLE

"WE'D LIKE TO THANK THE WHOLE TEAM THAT HAVE BEEN AROUND US- THE ADMIN, THE ASSESSORS, YOURSELF AND HARRIET (SALT) HAVE BEEN SO CARING AND THOROUGH. WE HAVE FELT VERY SUPPORTED AND APPRECIATE EVERYBODY'S EFFORTS."

STUART MURRAY BORBJERG AND KERRY MCDERMOTT

"WE HAVE BEEN LISTENED TO, OUR FEELINGS ACKNOWLEDGED AND SUPPORT OFFERED IN CAREFULLY STRUCTURED AND MEASURED WAYS APPROPRIATE FOR OUR FAMILY. BOTH THERAPISTS HAVE BEEN WELL SUITED TO US AND HAVE BEEN INCREDIBLE IN THEIR PRACTICE. THE IMPORTANCE GIVEN TO ALL ASPECTS OF SUPPORT HAS BEEN INVALUABLE."

ISOBEL FISH

"ISOBEL WAS EMPATHIC, HONEST AND VERY INFORMATIVE IN THE INFORMATION THAT SHE PROVIDED."

ND TEAM - ADULTS

"FIRSTLY I WOULD LIKE TO THANK THE SERVICE FOR BEING SO NICE TO ME. I OFTEN FIND NEW PEOPLE ALARMING BUT EVERYONE HAS BEEN KIND AND UNDERSTANDING. I ALSO PARTICULARLY APPRECIATE THAT THE REPORT IS LARGELY POSITIVE AND NEUTRAL ABOUT MY DIFFERENCES, RATHER THAN STRESSING THEM AS "DEFICITS", WHICH I BELIEVE IS COMMON IN SUCH REPORTS. SO THANK YOU FOR ALL THE CONSIDERATION. I HAVE FELT UNDERSTOOD, VALIDATED AND VALUED IN ALL RESPECTS THROUGHOUT THE PROCESS. I WOULD HIGHLY RECOMMEND THE CLINICIANS I HAVE INTERACTED WITH".