COMPLIMENTS FROM OUR CLIENTS FEBRUARY 2025 – APRIL 2025

LAURA WILLIS & RHIANNON MATTHEWS

"LAURA WAS SO KIND, ENCOURAGING AND THE MOST HELPFUL AND AMAZING PERSON ON OUR BUSS JOURNEY SUPPORTED BY RHIANNON"

ALISON BUTTERWORTH & RHIANNON MATTHEWS

"WE CAN CLEARLY SEE THE PARTS THAT HE MISSED OUT ON IN EARLY CHILDHOOD HAVE IMPACTED,
SEEING PROGRESS EVEN THOUGH SMALL. OUR THERAPISTS ENGAGED WITH HIM AND SENT ITEMS AND VIDEOS TO HIM TO HELP HIM TO ENGAGE"

"THANK YOU BOTH SO MUCH FOR ALL YOUR HELP. [CLIENT] HAS ENJOYED BUSS AND HAS ENGAGED REALLY WELL WITH THE EXERCISES. THANKS ALSO FOR YOUR SUPPORT MORE GENERALLY OVER THE PAST MONTH OR SO. IT HAS MEANT SO MUCH TO ME TO BE ABLE TO OFFLOAD ON OCCASION – AND TO BENEFIT FROM YOUR EXPERIENCES IN OTHER ROLES AS WELL AS BUSS"

ALISON BUTTERWORTH

"ALISON WAS SO KIND, WARM AND FRIENDLY AND VERY SUPPORTIVE. ALISON IS AMAZING AND HAS SO MUCH INSIGHT INTO THE BUSS PROGRAMME"

JENNA BROOME

WHEN ASKED WAHT WAS REALLY GOOD ABOUT TAKING PART IN BUSS – A CLIENT ANSWERED "JENNA, THE PROGRESS OUR SON HAS MADE".

"SHE WAS AMAZING AND EVEN ADVOCATED FOR US IN OUR POST INTERVENTION MEETING. SHE ALSO GOT INVOLVED WITH SCHOOL AND REALLY WORKED HARD TO TRY TO GET THEM ON BOARD AND TO UNDERSTAND OUR LITTLE BOYS DIFFICULTIES."

KATIE WRENCH

"WOW WHAT A REPORT. I HAVE NEVER SEEN SUCH A COMPLEX AND REALLY REFLECTIVE REPORT ABOUT X. THANK YOU SO MUCH. I AM SO APPRECIATIVE OF IT. IT REALLY IS THE FIRST REPORT I'VE READ ABOUT X THAT ACTUALLY CAPTURES EVERYTHING ABOUT HIM."

"KATIE WAS VERY KNOWLEDGEABLE AND APPROACHABLE. KATIE IS A GREAT PRACTITIONER WHO MADE ME FEEL HEARD AND UNDERSTOOD. SHE PROVIDED EXCELLENT ADVICE AND WAS VERY OBSERVANT. SHE WAS ALSO VERY GOOD WITH HER IN THE SESSIONS AND SHE ENJOYED COMING TO APPOINTMENTS"

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PARENT MENTOR GROUP

"IT WAS HELPFUL TO KNOW THAT OTHER PEOPLE FOUND THE CHALLENGES THE SAME AS WE DID. WE FOUND JUST SMALL PRACTICAL IDEAS REALLY HELPED US WITH THE GAMES WE WERE DOING."

"SESSIONS WERE SMALL AND WE COULD SUPPORT EACH OTHER"

"SO HELPFUL TO TALK THROUGH THINGS YOU WERE STRUGGLING WITH, TO SHARE IDEAS AND ALSO TO HEAR THE EXPERIENCES OF THE PARENT MENTORS AND HOW BUSS LOOKS FURTHER DOWN THE LINE"

"IT WAS GOOD TO MEET FAMILY'S AND HEAR WHERE THEY WERE UP TO IN THEIR BUSS JOURNEY AND KNOW THERE'S ADVICE AND GUIDANCE FIRST HAND LIVING THEIR INDIVIDUAL EXPERIENCES AT THE SAME TIME AS YOU."

"GAVE US MORE MOTIVATION BECAUSE THERE WAS LOTS OF EXAMPLES OF SUCCESS AND SIMILAR STRUGGLES."

A CLIENT EXPLAINED THAT THE GROUP IS HELPFUL AS IT PROVIDES "IDEAS ON HOW TO MIX UP ACTIVITIES A BIT. ENCOURAGEMENT TOO, IT'S NOT ALWAYS AN EASY PROCESS SO TO HEAR OTHERS EXPERIENCES HELPS."

LAURA WILLIS

"LAURA WILLIS WAS AMAZING VERY EASY TO TALK TO."

"SO MANY THINGS WERE HELPFUL. LAURA LISTENED AND WAS ABLE TO SUGGEST ALL SORTS OF THINGS THAT WERE HELPFUL. I WILL CONTINUE TO USE ALL THE THINGS SHE SUGGESTED IT HAS MADE A DIFFERENCE.
THE STRATEGIES WERE SO HELPFUL.
LAURA WAS MARVELLOUS. IF I HAD A PROBLEM WITH ONE THING SHE ALWAYS HAD ANOTHER TO TRY."

"I'VE REALLY ENJOYED DOING THE BUSS ACTIVITIES AND AM SO GRATEFUL FOR ALL YOUR HELP."

"LAURA IS JUST A WONDERFUL PRACTITIONER THAT REALLY LISTENED TO US AND MADE US FEEL HEARD. SHE IS SO PASSIONATE BUT ALSO REALISTIC! SHE PUSHED US TO PUSH [CLIENT] & WAS SO GENUINE. WE'VE LOVED HAVING HER BECOME PART OF OUR FAMILY AND LIFE OVER THE LAST 2 YEARS."

JILL STILGOE & ANYA GUY

"AMAZING! ALWAYS FELT VALIDATED AND LISTENED TO. THEY WORKED SO WELL WITH L AND RESPONDED WHEN HE WAS GETTING OVERWHELMED/OVERSTIMULATED OR FED UP. IT'S BEEN BRILLIANT."

JO ROBINSON

"JO WAS GREAT, SO SUPPORTIVE AND INFORMATIVE"

"JO HELPED EXPLAIN SO MUCH STUFF TO ME"

A CLIENT DESCRIBED TAKING PART IN BUSS AS BEING "ADAPTABLE AND TAILORED TO MY DAUGHTERS NEEDS. IF SOMETHING DIDN'T WORK JO WAS AMAZING AT TWEAKING THE PLAN AND TAKING THINGS BACK TO A LEVEL THAT WAS EASIER. JO WAS AMAZING FROM START TO FINISH. SHE REALLY TOOK THE TIME TO GET TO KNOW I AND MY FAMILY UNIT. SHE WAS REALLY IN TUNE WITH I'S NEEDS. VERY KNOWLEDGEABLE, KIND, CARING AND OPEN MINDED TO WHAT I COULD ACHIEVE"

JILL STILGOE

"JILL HAS BEEN FANTASTIC FROM BEGINNING TO END, SHE WAS SO PATIENT THANK YOU.""

SARAH LLOYD

"SARAH HAS GIVEN US SUCH A CONFIDENCE BOOST"

LAURA COTHAY

"AN INCREDIBLY SUPPORTIVE AND UNDERSTANDING PRACTITIONER"

WHEN ASKED WHAT WAS REALLY GOOD ABOUT TAKING PART IN BUSS, A CLIENT EXPLAINED "FEELING LISTENED TO AND UNDERSTOOD. "

"WE WANT TO THANK OUR BUSS PRACTITIONER AND COMPLIMENT HER ON HER WARMTH, FRIENDLY AND ENCOURAGING SUPPORT THROUGHOUT OUR INTERVENTION."

WHEN ASKED WHAT WAS REALLY GOOD ABOUT TAKING PART IN BUSS, A CLIENT SAID "THE HOMEWORK WAS ALWAYS ENJOYABLE AS THIS WAS BUILT AROUND PLAY. THE THERAPIST'S KNOWLEDGE AND UNDERSTANDING. LEARNING / GREATER UNDERSTANDING OF OUR SON'S CHALLENGES."

BUSS TEAM

"IT HAS BEEN A REAL PLEASURE WORKING WITH BUSS – THANK YOU FOR YOUR HELP AND SUPPORT."

"REPORTS ARE WRITTEN IN ACCESSIBLE LANGUAGE. THE VIDEOS OF SOME OF THE ACTIVITIES REALLY HELPED BRING THE NARRATIVE TO LIFE. THE TEAM AND PASSION THAT SHINES THROUGH EVERYONE IN EVERY ROLE."

"AMAZING SUPPORT FROM EVERYONE INVOLVED, DEFINITELY THE NICEST TEAM OF PEOPLE. THE TRANSFORMATION WAS INCREDIBLE IN SUCH A SMALL TIME. I'VE REALLY LOVED IT AND CAN'T BELIEVE ALL THE EXTRA BONUSES WE HAVE GOT IN OUR LIFE FROM IT LIKE CLOSER CONNECTION."

"BUSS HELPED ME UNDERSTAND MY DAUGHTER AND HER NEEDS BETTER, HELPED ME FIND FUN WAYS TO DEVELOP HER SYSTEMS IN WAYS I DIDN'T THINK SHE WOULD BE ABLE TO DO"

"EVERYONE WE WORKED WITH WAS FANTASTIC "