Oakdale Group

COMPLIMENTS FROM OUR CLIENTS AUGUST 2025 – OCTOBER 2025

ND ASSESSMENTS – ADULTS

"[CHILD] RECEIVED AN AUTISM DIAGNOSIS TODAY. SHE WAS VERY EFFUSIVE IN HER THANKS AND PRAISE FOR THE ASSESSING CLINICIANS AND ALSO FOR OAKDALE.

"EVERYONE HAS BEEN SO KIND AND MADE ME FEEL COMFORTABLE. I WAS VERY GRATEFUL FOR THE WAY YOU CONDUCTED THE SESSION, I FELT THAT YOU REALLY LISTENED TO ME AS A PERSON (NOT JUST ASKING QUESTIONS BY ROTE) AND I FELT HEARD. I CHOSE OAKDALE BECAUSE I GOT THE IMPRESSION THAT THEY CONDUCTED ASSESSMENTS IN THIS WAY AND I AM SO GRATEFUL."

FOUND THE RESOURCES VERY HELPFUL THAT WERE PROVIDED.

"FROM THE BOTTOM OF MY HEART I WANT TO THANK YOU. EVERYONE AT OAKDALE HAS BEEN SO KIND AND HELPFUL... THE RECEPTION STAFF...THE CLINICIANS. THINGS HAVE BEEN SO DIFFICULT FOR HER FOR SUCH A LONG TIME AND WE REALLY APPRECIATE HOW YOU HAVE UNDERSTOOD HER AND TALKED TO HER. THIS WILL REALLY HELP HER MOVING FORWARD."

"CLIENT WISHED FOR ME TO PASS ON HIS THANKS TO THE ADULT TEAM FOR THIS BEING A SMOOTH PROCESS, WHICH HAS BEEN MUCH QUICKER THAN EXPECTED."

REBECCA PEARSON AND ND CYP TEAM

"WE REALLY APPRECIATED REBECCA'S FEEDBACK WITHIN/AFTER THE MEETING AND HAVE BEEN PLEASED WITH THE SERVICE WE HAVE RECEIVED BY HERSELF AND THE REST OF OAKDALE."

ALISON ALEXANDER

"I CONTACTED OAKDALE ON A FEW OCCASIONS AND SPOKE WITH ALISON. EACH TIME SHE HAS BEEN VERY UNDERSTANDING, KIND, PATIENT AND REALLY INFORMATIVE ABOUT THE ADHD/AUTISM ASSESSMENT PROCESS. SHE PROVIDED EXCELLENT INFORMATION ON WHAT NEEDED TO BE DONE AND FOR THE THINGS SHE DIDN'T HAVE THE ANSWERS TO SOUGHT THE INFORMATION FROM A COLLEAGUE AND FED BACK."

"I WANTED TO SAY THANK YOU SO MUCH AS I HAVE BEEN SO INCREDIBLY WORRIED ABOUT ONE OF MY ADULT CHILDREN AND ALISON HAS REALLY HELPED PUT MY MIND AT REST AND HELPED US TO FORM A COURSE OF ACTION THAT WE ARE REALLY HAPPY WITH. I DON'T KNOW HOW WE WOULD HAVE GOT ALONG WITHOUT HER HELP AS WE HAD A TERRIBLE, FRUSTRATING TIME GOING THROUGH THE DOCTORS SURGERY. SPEAKING WITH ALLISON MADE THINGS CLEAR AND UNDERSTANDABLE."

ADHD MEDICATION SERVICE

MUM SHARED THAT [CHILD] WENT FROM NOT BEING ABLE TO MANAGE EVEN AN HOUR IN SCHOOL TO DOING A WHOLE HALF-TERM WITHOUT A SINGLE INCIDENT. IN FACT, THE SCHOOL HAS SAID THAT [CHILD] WENT FROM BEING UNTEACHABLE, TO LITERALLY BEING THE TOP OF THE CLASS IN MANY SUBJECTS!

RACHAEL DOYLE

WHEN A CLIENT CAME IN FOR THEIR FIRST APPOINTMENT THEY NOTED THAT THEY HAD SPOKEN TO YOU ON THE PHONE AND YOU REALLY CALMED THEM DOWN WHEN THEY WERE PANICKING.

GRACE WINDLE & ADOPTION TEAM

"YOU'VE BEEN AN ABSOLUTE STAR THROUGHOUT AND I CAN'T THANK YOU ENOUGH. PLEASE PASS MY THANKS ON TO EVERYONE INVOLVED IN THE ASSESSMENT PROCESS TOO."

ND ASSESSMENTS – EARLY YEARS

"JUST WANTED TO SAY A MASSIVE THANK YOU TO ALL WHO WORKED WITH [CHILD] TO GET THIS DIAGNOSIS IT MEANS THE WORLD TO US THAT SHE CAN NOW BE SUPPORTED IN WAYS SHE COULD NOT OF BEFORE! THE WHOLE SYSTEM WAS AMAZING."

THEMIS KYRIAKIDOU

"THANK YOU FOR ALWAYS BEING SO KIND AND SUPPORTIVE, ESPECIALLY IN TIMES OF NEED."

"I AM SO GLAD I HAVE MET YOU AND I KNOW THAT SOMEBODY IS THERE TO UNDERSTAND ME"

"YOUR SUPPORT OF THE FAMILY AND MYSELF HAS BEEN INVALUABLE."

"I REALLY DID ENJOY OUR CONVERSATION."

"I CANNOT THANK YOU ENOUGH THEMIS. I APPRECIATE YOU INPUT SO MUCH."

"I APPRECIATE THE EMAIL AND TAKE COMFORT FROM IT. IT HAS BEEN A REAL PLEASURE MEETING YOU AND WE WISH YOU WELL."

"THANK YOU FOR YOUR EMAIL AND YOUR LOVELY COMMENTS. [CHILD] CAME HOME FROM SCHOOL VERY HAPPY AFTER YOUR SESSION AND WAS THRILLED WITH THE CHOCOLATE YOU GAVE HER. THAT WAS VERY NICE OF YOU. THANK YOU FOR WORKING WITH US AND THE HELP YOU HAVE GIVEN. IT IS MUCH APPRECIATED."

"WE ARE SO GRATEFUL FOR YOUR SUPPORT. [CHILD] IS LOOKING FORWARD TO SEEING YOU SOON AT HIS NEXT APPOINTMENT."

ND ASSESSMENTS – CYP

"THE ASSESSMENT PROCESS HAS BEEN EXCELLENT, VERY HAPPY WITH THE ASSESSMENTS, AND [CHILD] HAS FELT AT EASE DURING THE PROCESS."

A PARENT SHARED WHAT A GOOD IDEA THE SOCIAL STORY IS, NOT ONLY FOR THE YOUNG PERSON BUT SHE SAID THAT DAD WAS VERY IMPRESSED HOW USEFUL IT WAS FOR HIM AS A PARENT TOO, AS SOMEONE WHO DOES GET ANXIOUS ABOUT NEW SITUATIONS.

DURING THE FEEDBACK APPOINTMENT, MOTHER AND BROTHER SHARED THAT THEIR EXPERIENCE WITH OAKDALE HAS BEEN EXCELLENT AND THEY WOULD RECOMMEND THE ND ASSESSMENT SERVICE TO ANYONE. THEY SHARED THAT WHAT COULD HAVE FELT LIKE A NERVE WRACKING EXPERIENCE HAS FELT CALM, WARM, REASSURING AND NATURAL.

VICKY BUTTERFIELD

"A CHILD RECENTLY EXPRESSED HOW MUCH SHE LIKED YOU, HOW GOOD AT YOUR JOB YOU ARE, AND HOW MUCH SHE LIKED COMING TO OAKDALE."