COMPLIMENTS FROM OUR CLIENTS NOVEMBER 2025 - JANUARY 2026

ADHD MEDICATION SERVICE

EVERYBODY HAS BEEN BRILLIANT – CLINICIANS AND ADMIN, OVER THE PHONE, VIDEO AND VIA EMAIL – EVERYONE THAT THEY HAVE SPOKEN WITH HAS BEEN WONDERFUL. THE HELP HAS BEEN VITAL. HEARTFELT THANKS TO EVERYONE WHO HAS BEEN INVOLVED, AS THE SUPPORT HAS MADE THE WORLD OF DIFFERENCE TO THEM AS A FAMILY.

"FROM START TO FINISH THE SERVICE PROVIDED BY OAKDALE HAS BEEN OUTSTANDING! ADMIN STAFF ARE ALWAYS SO POLITE AND HELPFUL AND THE RESPONSE TIMES ARE ALWAYS TIMELY EVEN THOUGH I APPRECIATE HOW BUSY THE SERVICE IS!"

ANNA COLLINS

"BOTH MY CHILDREN SEEM TO ADORE ON MEETING. REALLY A CREDIT TO THE SERVICE SHE DESERVES A WAGE INCREASE SHE'S GONE ABOVE AND BEYOND AND I'M SURE MANY OTHER PARENTS WOULD AGREE!"

GEORGIA GRIFFITHS

"THANK YOU FOR ALL YOUR SUPPORT, GEORGIA. YOU HAVE BEEN AMAZING, AND REALLY HELPED US ALL AS A FAMILY, THE LIFE STORY WORK IS SO IMPORTANT, AND WE COULDN'T HAVE ASKED FOR ANYONE BETTER TO HELP WITH THIS. THANK YOU!"

"THANK YOU SO MUCH FOR HOLDING MY DAUGHTER WITH SUCH CARE AND KINDNESS AND BEING ATTUNED TO HER FROM THE VERY BEGINNING."

THEMIS KYRIAKIDOU

THANK YOU THEMIS ❤️
WHY CAN'T EVERYONE BE MORE LIKE YOU!!!!

"THEMIS IS REALLY NICE AND KIND AND HELPFUL."

"[CHILD] FELT THAT LAST WEEKS SESSION WAS REALLY HELPFUL."

THANK YOU FOR TODAY – OOO THAT FELT GOOD!

"AMAZING"

"EVERYTHING HAS CALMED DOWN"

"AMAZING, THE SUPPORT WE RECEIVED WAS EXACTLY WHAT WE NEEDED."

"FLEXIBLE"

"YOU ARE THE MOST CARING AND SENSITIVE PERSON WE COULD HAVE LOOKING AFTER US."

"I AM ALWAYS THINKING BACK FONDLY OF MY TIME WITH YOU AS MY SUPERVISOR, AS I WAS ABLE TO LEARN SO MUCH."

"THANK YOU FOR ALL YOUR SUPPORT AND LOVE THIS YEAR IT HAS MEANT THE WORLD AND MADE A VERY HARD YEAR SO MUCH MORE BEARABLE"

"I AM VERY GRATEFUL TO YOU"

"REALLY HELPED."

"INVALUABLE"

"COULD ALWAYS BE HONEST WITH HER"

"SHE DOESN'T START WITH A FIX, SHE STARTS WITH A QUESTION."

"THANK YOU SO MUCH FOR FOR ALL THE SUPPORT YOU HAVE PROVIDED ME WITH THIS YEAR!"

"[CHILD] FINDS THERAPY EXTREMELY REWARDING, IT IS A SAFE PLACE WHERE HE WORKS THROUGH HIS WORRIES AND STRUGGLES. HE WILL OFTEN REFLECT ON "WHAT WOULD THEMIS SAY" OR "THEMIS SAID THIS".

"WE HAVE MADE GREAT PROGRESS WITH THEMIS'S HELP AND SUPPORT "

"THEMIS HAS BEEN A ROCK FOR ME."

"SHE DOESN'T JUST HELP ME, SHE HELPS OUR WHOLE FAMILY"

ND ASSESSMENTS ADULTS

THE CLIENT WAS VERY GRATEFUL FOR THE SUPPORTIVE ENVIRONMENT AND EXPLAINED THAT SHE HAD CHOSEN OAKDALE SPECIFICALLY AS SHE KNEW THE ASSESSMENT PROCESS WOULD BE ROBUST.

THE CLIENT WENT TO SAY THAT IN HER JOB AS A SENCO SHE IS OFTEN ASKED BY PARENTS WHERE TO GO FOR THEIR CHILD'S ASSESSMENT. SHE WILL MENTION THAT A LOT OF FAMILIES HAVE BEEN TO OAKDALE AND SHE HAS NEVER HAD ANY BAD FEEDBACK.

"I WOULD LIKE TO THANK AMELIA AND JENNY IN THE ADULT TEAM FOR THEIR SUPPORT IN MY AUTISM ASSESSMENT. BOTH WERE SO ENCOURAGING AND TOOK THE TIME TO LISTEN AND MAKE ME FEEL HEARD. I ESPECIALLY APPRECIATED THEIR KINDNESS WHEN DISCUSSING DIFFICULT TOPICS, THEY WERE BOTH SO NON-JUDGEMENTAL AND OPEN WHICH MADE THINGS A LOT EASIER."

ND COGNITIVE ASSESSMENT

"THE ENTIRE TEAM WAS OUTSTANDING. THEY WERE PROFESSIONAL, COMPASSIONATE, AND INCREDIBLY THOROUGH THROUGHOUT THE PROCESS. THE REPORT WAS COMPLETED IN A VERY TIMELY MANNER AND WAS EXTREMELY DETAILED, OFFERING CLEAR, PRACTICAL ADVICE AND GUIDANCE FOR MOVING FORWARD."

"AFTER THE COUNCIL INITIALLY REJECTED ALL REQUESTED CHANGES TO OUR SON'S EHCP, WE WERE ABLE TO APPEAL USING THE COGNITIVE ASSESSMENT PROVIDED BY OAKDALE. THANKS TO THE CLARITY, QUALITY, AND STRENGTH OF THE REPORT, ALL REQUESTED CHANGES WERE APPROVED, ENABLING US TO MOVE FORWARD."

"WE ARE EXTREMELY GRATEFUL TO THE CLINICIAN AND THE WHOLE TEAM FOR THEIR EXPERTISE AND DEDICATION. THEIR WORK HAS HAD A PROFOUND IMPACT ON OUR SON'S FUTURE."

ND ASSESSMENTS CYP

A CLIENT FELT VERY GRATEFUL TO SPEAK TO SOMEONE THAT GENUINELY LISTENED TO WHAT SHE WAS SAYING.

"ASSESSMENT REPORTS WRITTEN BY OAKDALE ARE VERY THOROUGH & WELL CONSIDERED, WAY MORE THAN OTHER PROVIDERS. FORMULATIONS TAKE MANY FACTORS & SOURCES OF INFORMATION INTO ACCOUNT. THE REPORTS ARE WELL WRITTEN & RELIABLE. OFTEN RECOMMENDS OAKDALE TO PARENTS LOOKING INTO ASSESSMENT."

"I GENUINELY FEEL BLESSED TO HAVE HAD THE ASSESSMENT DONE VIA OAKDALE AND AS A PARENT FEEL IT WAS REALLY SUPPORTIVE. RECOGNITION SHOULD BE GIVEN TO THE FABULOUS STAFF."

AMY JENKINSON

"THEN I HAVE TO MENTION AMY JENKINSON WHO I HAVE HAD CONTACT WITH FOR MEDICATION, A HUGE CREDIT TO THE SERVICE. HER ADVICE, KIND NATURE AND LISTENING EAR HAS PROVED TO BE INVALUABLE TO BOTH ME AS A PARENT AND ALSO TO [DAUGHTER] WHO HAS REALLY FELT THAT HER VOICE HAS BEEN HEARD."

"NICE PLACE, KIND AND FRIENDLY FEEL."

ND ASSESSMENTS EARLY YEARS

"I JUST WANTED TO EXPRESS MY SINCERE THANKS FOR ALL THE SUPPORT GIVEN THROUGHOUT MY SON'S AUTISM ASSESSMENT. FROM START TO FINISH, I FELT AT EASE AND TRULY SUPPORTED. I FELT LISTENED TO AT EVERY STAGE, WHICH MADE SUCH A DIFFERENCE.

I ALSO REALLY APPRECIATED THAT THE FEEDBACK MEETING FOCUSED NOT ONLY ON THE DIAGNOSIS, BUT ALSO ON HOW I FELT AND THE QUESTIONS I HAD. IT MEANT A LOT THAT MY CHILD WAS SEEN AS AN INDIVIDUAL AND NOT JUST A STATISTIC.

THANK YOU AGAIN FOR YOUR KINDNESS, PROFESSIONALISM, AND UNDERSTANDING. IT HAS MADE A CHALLENGING EXPERIENCE FEEL MUCH MORE MANAGEABLE."

"2ND TIME USING OAKDALE FOR AN ASSESSMENT. SUCH A EASY AND FAST PROCESS. THE STAFF HERE I'VE ALWAYS HAD THE BEST FROM THEM THERE ATTITUDE TO THERE JOBS ARE OUTSTANDING.

"WE HAVE BOTH BEEN SO IMPRESSED SO FAR WITH HOW WE HAVE BEEN TREATED AND THE KINDNESS AND PATIENCE SHOWN TO OUR FAMILY."

KHAZINA HUSSAIN

"SO THOROUGH AND MADE ME FEEL SO AT EASE DURING THE ASSESSMENT. HER REPORT IS FANTASTIC AND CAPTURED EVERYTHING!"

"I WAS PARTICULARLY NERVOUS ABOUT THE PARENT ASSESSMENT, BUT I NEVER ONCE FELT JUDGED AND KHAZINA WAS LOVELY AND THOROUGH.

HEATHER CORBYN

"THE FACE-TO-FACE ASSESSMENT WITH HEATHER WAS ALSO CARRIED OUT IN SUCH A CALM AND REASSURING ENVIRONMENT, WHICH HELPED BOTH MY SON AND ME FEEL COMFORTABLE."

ANNE-MARIE SOMERTON

CARD RECEIVED FROM CLIENT: THANK YOU FOR YOUR WISDOM AND COMPASSION. WE HAVE LEARNT SO MUCH FROM YOU AND GROWN AS PEOPLE. WE HOPE YOU LIKE THE 'TREE OF LIFE' BRACELET WHICH IS A SYMBOL OF WISDOM, KNOWLEDGE, AWARENESS AND LOVE. WE ARE ETERNALLY GRATEFUL FOR YOU.